



Starry Extends Its Pledge to Keep Americans Connected During the Coronavirus Crisis

Starry will extend its commitment to the FCC's Keep Americans Connected pledge through the end of June;

Starry will also extend its offer to provide free service to its Starry Connect subscribers in public and affordable housing through the end of June.

Boston, Mass. (April 30, 2020) – [Starry, Inc.](#), a wideband hybrid fiber wireless internet service provider building a nationwide, high-capacity competitive broadband network, today announced it will continue its commitment to the Federal Communications Commission's (FCC) pledge to "Keep Americans Connected" through the end of June as our nation continues to respond to the COVID-19 health crisis. In early March, the FCC called upon internet service providers to suspend termination of service to subscribers as a result of non-payment related to COVID-19 and to suspend certain punitive customer practices, such as data caps and additional fees. Starry was among the first internet service providers to take the FCC's pledge to suspend service terminations due to nonpayment; Starry's internet service has never had additional fees, late fees or data caps as a standard business practice.

Starry will also extend its commitment to provide its current and new Starry Connect customers with free service until the end of June. Starry Connect is a specialized affordable broadband program that partners directly with public and affordable housing owners to provide low-cost true broadband access with no data caps, long-term contracts or complex eligibility requirements for only \$15 per month. Starry Connect subscribers experience a minimum of 30 Mbps symmetrical speeds and all equipment, installation and 24/7 customer care are included in the monthly cost. Related Companies, Starry's largest affordable housing partner, has joined Starry in extending its commitment to covering the cost of Starry Connect for its residents who currently subscribe to the program.

"As our nation and communities continue to navigate the response to COVID-19, we remain steadfast in our commitment to keep our subscribers connected and online," said **Virginia Lam Abrams, Starry's Senior Vice President of Government Affairs and Strategic Advancement**. "Affordable broadband access is vital to ensuring that our families and communities can continue to remain productive and connected during this time. Our families living in public and affordable housing are likely to be most impacted during this crisis, and we're proud to make our Starry Connect service free until the end of June to help ease the burden of financial uncertainty that many of our families are facing at this moment."

According to the FCC, more than 20 million Americans still lack access to a broadband connection in the home, and among low-income families, more than half do not have broadband at home. With much of the United States having transitioned to work and schooling from home over the last month, and the need for telehealth services increasing, affordable, high-quality broadband access has never been more important.

Starry expanded its Starry Connect program following calls by regulators in March to provide more affordable broadband services to help those impacted by COVID-19. Last month, Starry announced a partnership

with the Harlem Congregations for Community Improvement (HCCI) to bring the program to an additional 600 households in New York City.

Starry Connect is an official ConnectHomeUSA stakeholder with the U.S. Department of Housing and Urban Development and is helping to bridge the digital divide for HUD-assisted housing residents in the United States. Starry Connect is unique in that it does not require individual subscriber qualification to participate. Starry ties eligibility directly to the public or affordable housing owner to relieve the paperwork and qualification burden from the resident.

Starry Internet is available in New York City, Boston, Los Angeles, Washington, DC and Denver. Starry Connect was officially launched in 2018 and counts the Denver Housing Authority, the Boston Housing Authority, HCCI, Innovating Housing Concepts (Englewood, CO Housing Authority), Related Affordable and Beacon Communities as its largest public and affordable housing partners. To see if your building is in coverage or to sign up, visit: <https://starry.com/internet>.

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About Starry, Inc.

At Starry, Inc., we believe the future is wireless and that connecting people to high-speed, broadband internet should be simple and affordable. Using our innovative, next generation fixed wireless technology, Starry is deploying gigabit-capable broadband to the home without bundles, data caps, or long-term contracts. Starry is a different kind of internet service provider. We put our customers first by protecting their privacy, ensuring access to an open and neutral net, and putting the customer experience at the heart of everything we do. Headquartered in Boston and backed by world-class investors, Starry is currently available in Boston, New York, Los Angeles, Washington, DC and Denver and is expanding nationwide. To learn more about Starry or to join our team and help us build a better internet, visit: starry.com.

Media Contacts:

Mimi Ryals
Starry, Inc.
mryals@starry.com
press@starry.com

John Collins
Mercury for Starry
starry@mercuryllc.com